

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Departmental Program Structure and Outcome Measures



Building a Healthy,
Safe, and Strong
Community--
One Person
at a Time

Outcome-based accountability in health and human services is built on a commitment to ensure that every dollar spent works toward improving the conditions of people living in Montgomery County. It means being able to look into the eyes of a child or a vulnerable adult knowing that the County has done the best possible job with the resources it has available. If the Department of Health and Human Services is to be accountable, we must be able to demonstrate that our programs make a difference in the lives of the people we serve to build a safe, healthy, and strong community, one person at a time.

DEPARTMENTAL OUTCOME #1	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY05 ACTUAL	FY06 APPROVED
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Children and Vulnerable Adults Are Safe

Community Conditions

Rate of indicated child abuse and neglect cases per 1,000 children	2.0	^a TBD	^a TBD	2.0	^a TBD	2.0
Rate of confirmed cases of neglect, self-neglect, or exploitation of seniors per 10,000 residents ages 65 or older	24.3	20.1	22.6	20.0	16.5	20.0

Program Outcomes

Percentage of families receiving in-home services that do not have a Child Protective Services investigation with an abuse or neglect finding within one year after receiving services	90	91	93	92	93	92
Percentage of Montgomery County victims of domestic violence who establish safer living conditions after leaving the Family Residential Shelter	85	75	82	75	83	80
Percentage of court-referred abusers who report ceasing abuse upon completion of treatment	76	75	72	70	86	70
Percentage of elderly and disabled adults who remain safely in the community after receiving services through Adult Evaluation and Review Services	81	78	82	80	84	80

Notes:

^aData are not yet available from the Annie E. Casey Kids Count.

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DEPARTMENTAL OUTCOME #2	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY05 ACTUAL	FY06 APPROVED
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Children and Adults Are Physically and Mentally Healthy

Community Conditions

Incidence of major reportable cases of foodborne disease per 100,000 Montgomery County residents	23.7	24.0	15.4	25.0	18.8	20.0
Percentage of low-weight births for babies of mothers who are residents of Montgomery County (calendar year)	7.5	7.7	^a 8.5	NA	NA	NA
Tuberculosis cases per 100,000 Montgomery County residents	7.6	9.0	9.2	9.7	10.0	7.9
Asthma hospitalization rate (per 10,000 children) for Montgomery County children ages 0-9 (calendar year) ^b	23.0	26.9	22.9	NA	NA	NA

Program Outcomes

Percentage of active TB clients who complete treatment under Directly Observed Therapy (DOT)	86	100	90	95	98	100
Percentage of healthy birth weight babies born to case managed maternity clients (both Medical Assistance and eligible uninsured clients) through Community Health Nursing	91	84	92	94	91	93

Notes:

^aData sources: inpatient admissions - Maryland Health Services Cost Review Commission Statewide Inpatient Data, 2004; population - Centers for Disease Control and Prevention National Center for Health Statistics Bridged-Race Vintage 2004 Postcensal Population Estimates.

^bData source: Maryland Vital Statistics Administration Birth Files, 2002 - 2004. FY03 data is for CY03; FY04 data is for CY04.

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DEPARTMENTAL OUTCOME #3	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY05 ACTUAL	FY06 APPROVED
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Individuals and Families Achieve Self-Sufficiency

Community Conditions						
Welfare recipients in Montgomery County per 1,000 population	2.6	2.5	2.8	NA	TBD	NA
Program Outcomes						
Percentage of Montgomery County youth with disabilities who have successful outcomes after graduation from high school	91	94	85	85	86	90
Percentage of core Temporary Cash Assistance recipients who remain employed after one year	75	76	73	75	80	75
Percentage of homeless families that move to more stable housing after leaving emergency shelter	53	61	42	60	55	60

Notes: